



## **IMPORTANT UPDATE - REFUSE HAULER CHANGE**

At its November 5, 2020 meeting, the Village Board awarded a new municipal garbage collection contract to SBC Waste Solutions that will take effect January 1, 2021. SBC provided the lowest cost proposal of four received. More information will be forthcoming regarding the transition over the next several weeks, however here are the highlights:

- ◆ Winfield residents will still have the choice between a sticker program or the flat-rate, take all program (including yard waste) currently offered to residents.
- ◆ Residents will continue receiving a recycling cart at no additional charge, along with year-end leaf collection, Christmas tree disposal, and the annual spring clean-up.

The new contract will be adding the following program features:

- ◆ Free curbside white good/appliance collection for 2021 and 2022 (prior scheduling required)
- ◆ Free curbside collection of an electronic item once per month (prior scheduling required)
- ◆ Central collection locations for batteries and lightbulbs
- ◆ Annual paint and used motor oil collection
- ◆ Option for residents to request a yard waste cart (monthly fee applies)
- ◆ Pricing will be substantially LOWER starting in 2021

Flat-rate monthly fee - \$17.95 (\$16.20 for seniors)

Per sticker - \$2.75 (\$2.48 for seniors)

**Important note:** Sticker users will receive an estimated annual invoice of \$4.00 for batteries, lightbulbs, paint, and used motor oil collection.

- ◆ The refuse collection schedule will be changing for some residents.  
**SOUTH** of High Lake Road/Jewell Road will continue to have their refuse collected on Tuesdays.  
**NORTH** of High Lake Road/Jewell Road have collection on Wednesdays,  
**EAST** of County Farm Road will be collected on Thursdays.



### **What happens next?**

- ◆ Residents can expect to receive a direct mailer from SBC Waste Solutions regarding service options and collection schedules. Please do not ignore these mailers, as they may cause a disruption to your collection service.
- ◆ SBC Waste Solutions will start delivery of recycling and, if applicable, refuse carts at the end of December. They should not be used until their contract begins in January.
- ◆ The last collection by Waste Management is scheduled for Tuesday, December 29, 2020. Waste Management has noted they will do their best to collect all recycling and refuse carts this date, but this may extend to the following day.
- ◆ It is recommended residents utilize their remaining Waste Management refuse stickers before the end of the year, if possible. SBC Waste Solutions has confirmed they will honor Waste Management stickers in January, but will not accept them starting February 1, 2021.

# New Refuse & Recycling Program

Begins January 1st, 2021



**WASTE SOLUTIONS**  
INC  
312-522-1115



## What's New

- Free Curbside E-waste recycling. Call to schedule your pickup.
- Household Hazardous Waste drop offs for Battery and Bulb Recycling. Call us for details.
- Paint Recycling events scheduled for May and October.
- Collection days are Tuesday, Wednesday & Thursday.
- Leaf Vacuuming for any resident at affordable rates.
- Free at your door service for handicapped residents and for any resident over 80 yrs old. Call us to set your service up.
- Seniors need to re-apply for senior discount by providing a picture or scan of your ID to residential@sbcwastesolutions.com.

## What Is My Pick-Up Day?

**TUESDAY**  
**WEDNESDAY**  
**THURSDAY**

## Service Schedule Is One Day Later During These 6 Holidays

**NEW YEARS DAY**  
**MEMORIAL DAY**  
**INDEPENDENCE DAY**  
**LABOR DAY**  
**THANKSGIVING**  
**CHRISTMAS**



## Customer Service Information

Visit the Village Website Page  
[sbcwastesolutions.com/winfield](http://sbcwastesolutions.com/winfield)

Customer Service Number  
(312) 522-1115

Customer Service Email  
[Residential@sbcwastesolutions.com](mailto:Residential@sbcwastesolutions.com)



## Billing Will Still Be Quarterly For All Residents

Sticker Program	Regular Rate	Senior Rate
Sticker Price per 33 Gallon Container, hauler provides recycling carts. Users will be charged separately for Household Hazardous Waste on an annual basis, starting at \$4.00 for 2021.	2.75	2.48
Flat Rate Refuse Collection	Regular Rate	Senior Rate
Monthly Rate for Unlimited Refuse, hauler provides refuse and recycling carts, as well as Household Hazardous Waste drop off locations.	17.95	16.20



We Accept All Major Credit Card Payments, ACH Payments, and Offer Secured Online Payments

35 Gallon



HOLDS 2-3 TALL  
GARBAGE BAGS  
38" tall, 23" wide,  
22" deep

65 Gallon



HOLDS 4-5 TALL  
GARBAGE BAGS  
42" tall, 24" wide,  
28" deep

95 Gallon



HOLDS 7-8 TALL  
GARBAGE BAGS  
43" tall, 28" wide,  
32" deep



# WINFIELD

EST *Illinois* 1921

A PLACE TO DISCOVER <sup>TM</sup>

**THURSDAY  
PICKUP**

**WEDNESDAY  
PICKUP**

**TUESDAY  
PICKUP**

## What Is My Pick-Up Day?

**TUESDAY** – Residents SOUTH of High Lake Road/Jewell Road

**WEDNESDAY** – Residents NORTH of High Lake Road/-Jewell Road, WEST of County Farm Road

**THURSDAY** – Residents EAST of County Farm Road



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**PAY  
ONLINE**



## Online Paperless Bill Payment

Our online payment program offers customers an easy and paperless payment option. Go to [sbcwastesolutions.com](http://sbcwastesolutions.com) and click on the Pay Now button to easily and safely make online payments

## Payment Via Phone

Customers can make a credit card payment over the phone. Call our office number anytime Monday through Friday. We will charge your credit card at the time of the call. Then, we will send you an email notifying you of your payment. We will also give you a confirmation number over the phone (1.312.522.115).

## Automatic Payment

We also have an automatic payment option. All you have to do is complete the appropriate form. Then, your credit card will automatically be charged for the balance due on the due date of your current statement. If interested in automatic payment, contact customer services. They will provide you with the appropriate form to fill out.



**ACH Payments**

